

ALEX AGYEI

IT SUPPORT | CYBERSECURITY | AWS CLOUD | NETWORKING

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PROFESSIONAL PROFILE

Early-career IT professional with hands-on experience building web projects, troubleshooting Windows and macOS systems, configuring development environments, and working with command-line tools. Currently completing structured programs in cybersecurity, CCNA networking, and AWS cloud computing. Brings a security-conscious, systems-focused approach and is seeking a remote paid internship in IT support, cybersecurity, cloud support, or networking.

CORE TECHNICAL SKILLS

IT Support & Systems

Windows and macOS troubleshooting; software installation; hardware upgrades; storage and memory diagnostics; CLI support

AWS Cloud

AWS fundamentals; IAM concepts; EC2; S3; cloud security and networking fundamentals

Software & Web

Next.js; React; TypeScript; JavaScript; Node.js; responsive UI development

Cybersecurity

Security fundamentals; phishing and social-engineering analysis; attack vectors; CIA Triad; access-control and hardening concepts

Networking

TCP/IP; IPv4; DNS; DHCP; subnetting; routing and switching fundamentals; structured network troubleshooting

Tools & Workflow

Git; GitHub; npm; VS Code; macOS/Linux terminal; technical documentation; issue diagnosis

SELECTED PROJECTS

- **PaymentFlow AI** - Designing and developing an AI-assisted fintech platform focused on secure payment workflows, reusable architecture, authentication planning, and scalable web experiences.
- **Gamefreak Developer Portfolio** - Built an interactive Next.js and TypeScript portfolio with reusable UI components, viewport animations, a responsive dark interface, and a functional browser terminal.
- **Systems Troubleshooting Case Studies** - Diagnosed and resolved operating-system, storage, hardware, networking, and command-line tooling issues across macOS and Windows environments.
- **SDK and CLI Experiments** - Configured Web3 clients, Git workflows, RISC-V toolchains, C SDK environments, and developer tooling while documenting errors and recovery steps.

PROFESSIONAL TRAINING

- **TechCrush Cybersecurity Program** - In progress, 2026
- **CCNA Networking Program** - In progress, 2026
- **OMCP StartToCode AWS Cloud Program** - In progress, 2026

CAREER FOCUS

Available for remote paid internships in IT Support, Technical Support, Cybersecurity, SOC Operations, AWS Cloud Support, and Network Support.

Portfolio and project links are available through gamefreakdev.xyz and [GitHub](#).